



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF STATE
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Secretary of the Commonwealth

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March 22, 2010

Ms. Audrey N. Glickman
Secretary/Treasurer
VOTEALLEGHENY
3548 Beechwood Boulevard
Pittsburgh, PA 15217-2767

Dear Ms Glickman:

Thank you for your February 28, 2010 letter on behalf of VOTEALLEGHENY, in which you express concern regarding the reporting of Election Day problems by counties. In particular, you raise concerns over the absence of standardized reporting requirements within the counties and the lack of some counties not reporting at all.

Since the beginning of my tenure with the Department of State in 2003, our Bureau of Elections has communicated extensively with counties about maintaining Election Day issue logs. Through this dialogue and a strong collaborative effort with counties, the Department has established an Election Day communications network which allows for problems to be reported and mitigated quickly. Since 2007, Department of State personnel have been receiving the records of all reported incidents and resolutions. In addition to logging Election Day activities, we request counties to submit a follow up report indicating the future preventative measures needed to avoid a recurrence of similar problems.

The Department meets two or three times a year with the Pennsylvania Voters Coalition. The Coalition has discussed with the Department the tracking of Election Day problems as well. The organization is comprised of several core election advocacy groups throughout Pennsylvania. Allegheny County is represented by three Coalition members: Marybeth Kuznik, Executive Director, Vote PA; Celeste Taylor, Director, PA Voice Election Administration/Protection; and Paul O'Hanlon, Esq., Disability Rights Network of Pennsylvania. The results of our collaborative efforts with counties and the issue logs have been discussed in our meetings with Coalition members on several occasions.

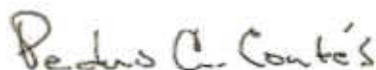
You may want to contact any of the aforementioned individuals for additional information regarding the issue logs and our efforts to continue to identify and remedy Election Day incidents.

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It is our mission at the Department of State to improve the electoral process with each election. Elections in Pennsylvania encompass 9300 polling places, nearly 50,000 poll workers and 25,000 voting systems. Human error and technological problems will occur. There is no perfect election. However, through good communication and continued due diligence, Pennsylvania will continue to experience the fair, accurate and accessible elections commonwealth voters have become accustomed to.

Should you need any further information, please feel free to contact me.

Very truly yours,

A handwritten signature in black ink that reads "Pedro A. Cortés". The signature is written in a cursive style with a distinct flourish at the end.

Pedro A. Cortés